



## Manage your repair and maintenance needs, anytime and from anywhere.

No matter what you use them for, your work depends on TICO terminal tractors. When a tractor goes down, your productivity suffers. And the chain of inefficiencies in an outdated service process keep your tractor out of service longer.

That's why we have **TICO Edge**.

TICO Edge is a service relationship management platform that provides real-time service support for everyone involved in the service and repair process. Using TICO Edge, dealers, fleet managers and service providers can collaborate directly with our TICO Uptime Center to address warranty issues, parts needs, repair specifications and more.



## CONNECTED TECHNOLOGY THAT PUTS YOU IN CONTROL.

### DEALERS

#### A COMPETITIVE ADVANTAGE

- Greater efficiency and transparency in the service process
- Valuable warranty and parts insights
- Product differentiation



### SERVICE PROVIDERS

#### A SERVICE ACCELERATOR

- ◆ Direct support from TICO Uptime Center
- ◆ Real-time access to critical repair, service and warranty information
- ◆ Shorter turnaround on truck repair service

### OWNERS & OPERATORS

#### A SMART BUSINESS DECISION

- ◆ Proactive and informed maintenance scheduling
- ◆ Connected telematics and performance data
- ◆ Real-time collaboration with dealer and TICO Uptime Center

## Benefits of using TICO Edge extend beyond the service repair.

The telematics and performance data collected and analyzed with TICO Edge Remote Diagnostics can help you better identify and understand fleet dynamics and make informed business decisions, which can lead to greater efficiency and profitability.



## DON'T TAKE OUR WORD FOR IT

Here's what our customers are saying about TICO Edge

**"TICO Edge enables us to complete service and maintenance at the right time, rather than downing a piece of equipment prematurely."**

- SHANE NELSON, AVERITT EXPRESS

**"Our customers absolutely love it. They get updates immediately from the platform instead of making phone calls or sending emails."**

- PAT DAILY, NACARATO TRUCK CENTERS

**"Everything we do with TICO Edge will reduce downtime."**

- CHRIS SMITH, TURBO SALES & LEASING

With TICO Edge, we're giving our customers a tool that no other terminal tractor offers. TICO Edge is available to any TICO dealer, TICO tractor owner or TICO tractor leasees and for new and legacy TICO tractors.

## INNOVATION BORN FROM INSIGHT

TICO has been leading the terminal tractor industry forward for almost a half-century with our innovative products and services. We understand our industry, its challenges and its opportunities because we use terminal tractors everyday, just like you. In fact, we started manufacturing our own tractors to meet our own need for a fleet of durable, dependable and highly maneuverable terminal vehicles.

Learn more at [www.ticotractors.com](http://www.ticotractors.com) or contact [ticoservice@ticotractors.com](mailto:ticoservice@ticotractors.com)

**TICO**  
**EDGE**

We've raised the bar on uptime.

**TICO**

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